Terms & Conditions

The Winter Shopping Festival is a Winter Promotional Campaign, organized by M/s Line
 Investments and Property - Sole Proprietorship L.L.C. and applies exclusively to participating outlets in the following malls:

Abu Dhabi: - Al Wahda Mall, Khalidiyah Mall, Mushrif Mall, Mazyad Mall, Al Raha Mall, Madinat Zayed Shopping Center, Al Falah Central Mall, and Forsan Central Mall.

Al Dhafra:- Al Dhafra Mall

Al Ain: - Al Foah Mall and Barari Outlet Mall.

- A minimum purchase of AED 200 from participating outlets during the campaign period, 6
 December 2024 to 5 January 2025, is eligible to qualify for participating in the raffle draw and scratch-and-win promotions. Purchases from hypermarkets within the malls are also eligible.
- Every AED 200 spent entitles the shopper to one (1) digital raffle.
- One physical scratch-and-win voucher will be issued for every AED 200 spent, up to a maximum of 100 vouchers (AED 20,000) per individual.
- M/s Line Investments and Property Sole Proprietorship L.L.C. reserves the right to disallow entries which violating the campaign terms and UAE laws in its absolute discretion and without giving reasons. M/s Line Investments and Property Sole Proprietorship L.L.C. reserves the right, at any time, to verify the validity of entries and determine the eligibility of participants (including the participant's identity) and to disqualify any entry or refuse to award a prize where false or duplicate or misleading details have been given by a participant, or where a participant has behaved fraudulently or dishonestly, or otherwise than in accordance with these terms and conditions or the spirit of the promotion.
- The Lucky winner will stand a chance to win -

Raffle Draw: Five (5) brand new Forthing Car.

Scratch & Win: Shoppers can instantly win Laka cards up to AED 500K, iPhone 16, Travel / Staycation packages, and other exciting brand vouchers.

- Draw dates are subject to change without notice after getting the required approvals from the
 competent authorities. Winners will be notified using the contact information provided during
 receipt registration. Incomplete or incorrect entries will be automatically disqualified.
- Winners should produce the following within 30 days of the notification failing which the same will be forfeited:
 - o Raffle Coupon detail received in SMS or Original Scratch and Win Coupon
 - o Original Bill used for Coupon claim
 - Valid ID proofs (Passport copy/Emirates ID)
- Bills from different malls are not allowed to combine to obtain the minimum purchase value to enter the draw.

- M/s Line Investments and Property Sole Proprietorship L.L.C. staff, its associates & Tenant and mall Staffs are not eligible to participate in the promotion.
- Upon getting selected in the raffle draw the participant agrees to provide all necessary
 information as will be requested by the M/s Line Investments and Property Sole Proprietorship
 L.L.C. to authenticate his/her identity and thereby claim the prize.
- No prizes are transferable. If a winner cannot accept the prize for any reason, that prize will be void and no compensation will be payable.
- By participating in the Winter Shopping Festival, participants acknowledge and agree that their personal information, including name, phone number, email ID, and nationality, may be collected by M/s Line Investments and Property Sole Proprietorship L.L.C. for internal purposes. This information can be used for activities related to the Promotional campaign via, e-mail, SMS WhatsApp etc., for prize notification, verification, and administrative processes. The organizer guarantees that the data will be securely stored and not shared with any third parties without prior consent, except when required by law. All collected information will be handled in compliance with applicable data protection regulations to ensure participants' privacy and confidentiality.

Scratch and Win Terms and Conditions

1. Eligibility

- The Scratch and Win promotion is open to all shoppers who make a minimum purchase of AED 200 at any participating outlet in the malls during the Winter Shopping Festival, running from 6 December 2024 to 5 January 2025.
- This offer is available only at participating malls: Al Wahda Mall, Forsan Central Mall, Mushrif Mall, Mazyad Mall, Al Raha Mall, Khalidiya Mall, Madinat Zayed Mall, Al Falah Central Mall, Al Foah Mall, Barari Outlet Mall, and Al Dhafra Mall.
- Employees of M/s Line Investments and Property Sole Proprietorship L.L.C., their associates, and mall staff are not eligible to participate.

2. How to Participate

- Spend a minimum of AED 200 in any participating mall or store.
- Upon qualifying, shoppers will receive a Scratch and Win card at the mall's customer service desk.
- Scratch the card to reveal a prize. Stand a chance to win Laka gift cards (up to AED 500K), the latest iPhone 16, holiday packages, and other exciting prizes.

3. Prize Claim Rules

 Scratch and Win coupons must be scratched at the customer service desk of the same mall where the purchase was made. Coupons cannot be taken home or scratched later, as they will be considered disqualified.

4. Prizes

- o Prizes are non-transferable and cannot be exchanged for cash or any other equivalent.
- Winners of high-value prizes, including the iPhone 16 and holiday packages, must provide valid identification to claim their prize.

5. Prize Collection

- To claim the prize, winners must present the Scratch and Win card, the original purchase receipt for AED 200 or more, and a valid ID (passport or Emirates ID).
- Failure to claim the prize will result in forfeiture.

6. **General Terms**

- M/s Line Investments and Property Sole Proprietorship L.L.C. reserves the right to disqualify any participant or void any Scratch and Win card if the participant provides incorrect or fraudulent information.
- The organizer reserves the right to amend or terminate the **Scratch and Win** promotion at any time without prior notice.

7. Liability

 M/s Line Investments and Property - Sole Proprietorship L.L.C. is not responsible for any technical issues, lost or stolen cards, or failures that may prevent a participant from entering or claiming a prize.

8. Privacy

 Personal data provided by participants will be collected, used, and processed in accordance with applicable privacy laws for the purposes of this promotion only.

Ineligible Categories

Bills from the following categories and services will not be accepted for the Winter Shopping Festival:

- Telecommunication services (e.g., Etisalat and Du).
- Whole sellers
- Travel agencies and rent-a-car services.

- Banks, ATMs, money exchanges, and other financial services.
- Courier services.
- Utility payments (e.g., ADDC) or services such as SEHA, Tadweer, Tasheel, etc.
- Any other service-oriented receipts that do not involve retail shopping.

Digital Bills

- Digital receipts are acceptable only on the same day as registration.
- For late registrations, only printed copies of receipts will be considered valid.

Receipt Requirements

- Bill numbers must be clearly entered during registration.
- Each receipt must be stamped at the time of registration to validate its entry.